

Postal Delivery:

I use Hermes Parcels to delivery most online purchases. The parcel prices are depicted by size and weight. All items I send by Hermes are Tracked/Signed for and are insured up to the sale price of the item. I choose to use this method rather than simply standard post due to the unique nature of the items I sell.

Each item is marked clearly with their postage amount. The postage amount will appear in your basket at checkout.

I aim to post out items within 3-5 working days (often sooner).

I use recycled packaging where possible.

For postal Returns, please see Terms and Conditions.

Furniture Delivery:

Furniture delivery costs vary on the size of the article and the delivery postcode.

I use tried and tested Man and Van Delivery Services so know that your new purchase is in good hands!

Prior to purchase, please get in touch so I can retrieve a delivery cost to your postcode.

Once purchase is made, I will pass on your details to the Man and Van Service who will be in touch directly to arrange a delivery time/day.

Once the Delivery service is booked, it will not be possible to cancel so please make sure that you are sure of your purchase.

If you wish to return any large Furniture items, they must be returned in person or by an accredited Man and Van or Large Goods delivery company. If an item is damaged on return to Rosehip Upholstery, it may not be liable for a full refund.